



Case Study – Multi Site Windows Extension Mobility Manager (WEMM)

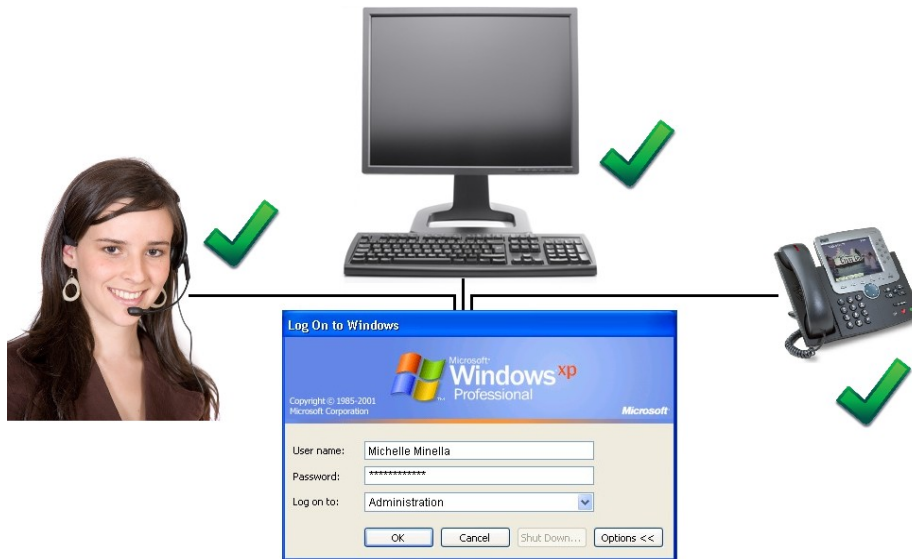
Business Issue Outline: Client B has 4 sites within a 100 square mile area. Within each site there are up to 250 staff members using Cisco EM Login.

Specific Issues: The client felt it is important to ensure that users log into their phones when they log into their computers. It had been noted that some staff members took a significant period of time to log into their phones whilst some did not log in at all relying instead on their mobile phones for taking and making calls.

This not only can be expensive it means some staff members are not able to be contacted at all times of their working day. It also made staff work pattern analysis difficult if not impossible.

Further to this the amount of time it takes for staff to go through the Cisco EM Login process can be significant and this is detrimental to optimum performance and staff satisfaction levels

Solution: The VSR2 WEMM solution has the capability to remove all of these issues through automatically login staff into their phones when they log into their computers.



Deployment of the solution is carried out remotely through a company roll out.

Conclusion: Client B decided to install the VSR2 solution for a number of reasons.

- It fulfilled all their requirements to ensure all staff using EM Login were logged into their phones
- It can automatically log a user out when they unplug their computer or switch it off
- It reduces the financial burden placed on the company through mobile phone use
- It allows for accurate analysis of work patterns etc
- It prevents staff from forgetting to log in
- It manages the phone system log in over a shift pattern
- It is simply priced on number of annual licenses required
- Staff satisfaction with their work environment increased through the use of WEMM

